

LESSON 7: Thursday 5th April 9.00-12.00

Unit 4: writing a training and development strategy

LESSON 8: Friday 6th April 9.00-12.00

- Unit 5: Managing conflict - coaching in the workplace

LESSON 9: Thursday 12th April 9.00-12.00

- Unit 6: preparing a competence framework

LESSON 10: Friday 13th April 9.00-12.00

- Unit 7: planning for a development review

LESSON 11: Thursday 19th April 9.00-12.00

- Unit 8-9: Investigating a complaint and evaluating a reward system

LESSON 12: Friday 20th April 9.00-12.00

- Unit 10: creating a HR brand (2 hours)